



**INFRA TEAM**

**Doman & Email Hosting**

# Domain and Email Hosting

## Overview

Secure and reliable domain registration, DNS management, and professional email hosting solutions.

A strong online presence starts with a professional domain name and business email. Free email services (like Gmail or Yahoo) lack credibility and flexibility for growing businesses.

InfraTeam provides secure, reliable domain registration, DNS management, and business-grade email hosting solutions. Whether you're starting small or scaling up, we ensure your business is always accessible, professional, and secure.

## Services We Provide

### Domain Services

- Domain registration (.co.za, .com, .org, .net, .africa, etc.)
- Domain renewals & transfers
- DNS hosting & management (A, MX, CNAME, TXT records)
- Subdomain setup (e.g., hr.company.co.za)
- SSL certificate setup (standard, wildcard, EV SSL)

### Email Hosting Solutions

- Professional email hosting with yourcompany.co.za
- Microsoft 365 Email (Exchange Online)
- Google Workspace (Gmail for Business)
- Shared & dedicated email servers
- Email migration (from Gmail, Yahoo, ISP mail, etc.)
- Mailbox setup (aliases, groups, forwarding, auto-replies)

### Security & Compliance

- Anti-spam and anti-virus filtering
- DKIM, SPF & DMARC configuration
- Email encryption & archiving
- 2FA/MFA setup for email accounts
- Compliance with POPIA & GDPR

### DNS & Website Integration

- Custom DNS setup for websites & apps
- Website/email DNS troubleshooting
- CDN (Content Delivery Network) setup for performance
- Integration with web hosting providers

### Examples of Common Issues We Solve

- Lost access to domain after employee resignation
- Emails going to spam/junk folders due to poor DNS config
- Business email downtime due to ISP hosting limits
- Confusion with domain renewals & ownership
- Need for multiple professional email addresses (info@, sales@, support@)

## Benefits of Domain & Email Hosting with InfraTeam

<b>Professional Image</b>	Your business looks credible with branded email.
<b>Reliability</b>	Uptime backed by Microsoft/Google platforms.
<b>Security</b>	Encrypted, spam-free email with DKIM/SPF/DMARC.
<b>Scalable</b>	Add users and services as your business grows.
<b>Full Support</b>	No more confusing DNS or mail setup issues.

## Pros & Cons of Outsourced Hosting

Pros	Cons
Professional setup & management	Requires yearly renewals
High security (SPF, DKIM, DMARC)	Email migration may require downtime
Reliable Microsoft/Google platforms	Custom requirements may need add-ons
No technical knowledge needed	Premium services cost more than free Gmail

## Pricing Models

- Domain Registration & Renewal:
- .co.za: from **R250/year**
- .com: from **R350/year**
- .africa: from **R350/year**
- Email Hosting Plans:
- Basic (per mailbox): **R99/month** (5GB storage, POP/IMAP)
- Business (Microsoft 365 Exchange Online): **R120/month/user** (50GB storage)
- Enterprise (Google Workspace): **R180/month/user** (30GB–2TB)
- Add-ons:
- SSL Certificates: from **R500/year**
- Email Migration Services: from **R1 500** once-off

Note: All prices are VAT inclusive

## Frequently Asked Questions (FAQs)

### Who owns the domain after registration?

You retain full ownership of your domain; we only manage it for you.

### Can you migrate our existing email accounts?

Yes, we handle migrations from Gmail, Yahoo, ISP-based email, or other providers.

### Do you provide backup for emails?

Yes, email backup solutions (Veeam for M365 / Google Vault) are available.

### Can I have multiple email accounts?

Yes, we set up mailboxes, aliases, and distribution groups.

### Do you also provide website hosting?

Yes, optional web hosting is available on request.

Thank you. ☺.